



## INFORMATION ON THE PROCESSING AND ACCESS TO DATA FROM SILOSAPP

In accordance with **Regulation (EU) 2023/2854** on data generated by connected products and related services, we provide users with the following clear and understandable information regarding the data generated by **SilosApp**

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### 1. Data generated by the product

- **Type of data generated:** The data collected by the SilosApp devices are weight, temperature, and the device configuration itself.
- **Format of the data:** All data are collected in plain text.
- **Estimated volume:** Although each device has several user-defined variable configurations, the estimated volume is 30 MB in the cases with the highest frequency.
- **Generation frequency:** According to the user's choice, ranging from real-time to once every 2 hours.

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### 2. Retention and storage

- **Storage location:** All data are stored on a remote server located within the EU..
- **Retention period:** Weight data are retained for 12 months, while configuration data are retained indefinitely as long as the user maintains their account

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### 3. Access, extraction and deletion of data

The user can:

- **Access their data** through the web application available at:  
<https://silos.dinacell.com>
- **Extract their data** in CSV format using the “Export” button available in the application.



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- **Delete their data** by sending a request via email to [silos.support@dinacell.com](mailto:silos.support@dinacell.com)

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### 4. Use of the data

- **Purposes of data use by Dinacell Electrónica:** To improve application performance, technical maintenance, and the development of new features.
- **Disclosure to third parties:** Data are not shared with third parties, except with contracted technology service providers.
- **Possibility of revoking permissions:** The user may withdraw their consent at any time by sending an email to [silos.support@dinacell.com](mailto:silos.support@dinacell.com)

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### 5. Data owner

- **Owner name:** Dinacell Electrónica S.L.
- **Address:** Calle Torno, 8 28521 Rivas-Vaciamadrid
- **Contact email:** [silos.support@dinacell.com](mailto:silos.support@dinacell.com)

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### 6. User rights

The user has the right to:

- Access the data generated by the product.
- Download their data in a structured and commonly used format.
- Request the rectification or deletion of their data.
- File a complaint with the competent data protection authority.